



Client Webinar Participant Questions

WEBINAR ACCURO TIPS AND TRICKS
WEBINAR DATE AUGUST 17, 2023
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Both ePrescribe and Patient Messaging are grouped under Healthmail. Can we set them up in different colours to help distinguish them?

Unfortunately there is no option to make changes to the Healthmail sub-type colors. However, you can filter by sub-type ie: ePrescribe or Patient Messages.

For the bands, you chose regular but what are the other options and how are they displayed/how do they work?

Here is a brief description on each of the different Medical History Band Types:

REGULAR: Standard entry. Allows for history to be recorded as well as notes, life stage and is trackable by date.

FREE TEXT: Allows user to enter whatever data they want.

URL: Allows user to save a URL to the band. When opened will be give option to visit the URL that was saved.

TRACKING: Allows user to create a dropdown list of items and track whether they are active/inactive, and search by date. Also has a note section.

I do not see Manage Security, how would I get access to this?

Only System Administrators have access to Manage Security. To gain access, a current system administrator will need to grant you the correct permission.

If I create a Quick Action button for a requisition will it go the outstanding requisitions for faxing?

As long as the form you create the Quick Action Button for is saved in the Requisition Category it will be automatically added to the Outstanding Requisitions Referrals and Orders module.

If I rearrange the demographics tabs will everyone in the office see that, or just me?

Yes, everyone in the database will see the changes made to the demographics tab. This will require system admin access to Manage Security.

Will this session be available to view at a later date?

Yes! We will be emailing a copy of the session by end of week so you can share it with your team or review what you have learned here today.