

<https://www.cognisantmd.com/covid-19-coronavirus-screening/>

Hello,

These are difficult and uncertain times for healthcare providers across Canada. I would like to reiterate our commitment to provide you, our users, with relevant and timely clinical tools, and to help you use them effectively.

First of all, given the extraordinary circumstances, we are extending our support hours to assist clients setting up COVID-19 screening. It's all hands on deck here. Just email us at support@cognisantmd.com and one of our Ocean experts will respond as soon as possible, before, during or after hours.

Secondly, Dr. Doug Kavanagh, our Medical Director, has been working with provincial stakeholders and clinical leaders to develop and maintain up-to-date resources for you to use. As usual, all such forms are included in your existing subscription. This includes forms for automated pre-visit screening, virtual care consent collection, in-clinic screening on kiosks and a symptom-checking form for your website. You can learn more about what tools are available by visiting our COVID-19 resources page.

Lastly, I want to share a few other things we are working on related to the pandemic. In cooperation with our partners at the eHealth Centre for Excellence and Think Research, we are working to enable COVID-19 Assessment Centres to be accessible via eReferrals directly from primary care EMRs. We are also exploring the possibility of simplifying public health influenza-like illness reporting using Ocean via a button in the EMRs. I hope to be able to share more on this later.

Now more than ever, we are reminded of how important is it to support you, our front line medical workers, and ensure you and your teams stay safe so that you may keep others safe. Please let us know if there's anything else we can be doing to help you.

Kind regards,
Jeff Kavanagh
President, CognisantMD