



As the situation with COVID-19 continues to evolve, your clinic is undoubtedly experiencing a higher volume of patients, calls, and questions.

Reducing the communications burden on frontline staff is the reason you use Cliniconex in the first place, and we want you to know that the added strain caused by COVID-19 is something we can help with.

At a time when communication is critical, getting your updated policies, procedures and appointment changes to your patients has never been more important.

Cliniconex has already helped numerous clinics update their appointment reminders with special messaging related to the outbreak. We have also implemented patient pre-screening in the appointment reminder workflow where appointment status indicates whether patients have traveled or are experiencing symptoms.

We are here to support you in any way we can.

While we are currently experiencing a higher volume of requests than normal, we will get to your request as quickly as we can.

Helping you through this crisis is our priority.

Sincerely,

Anthony Mar
CEO, Cliniconex

Reach us at support@cliniconex.com



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