

Chronometriq's response to COVID-19

Free appointment reminders, triage questionnaire & phone consultation online booking

Chronometriq was founded on the values of putting people first and that empathy matters. Today, more than ever, we continue to uphold our values. In a continuous effort to quickly meet clinics' requests, we are providing extra support by making our tool ChronoRemind available for free for new clinics and rolling out new features on ChronoBooking.



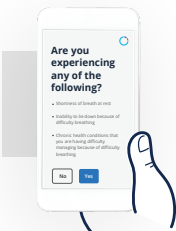
Automated appointment reminder Free version* of **ChronoRemind** for new clinics

ChronoRemind is an automated appointment reminder tool used by clinics to remind patients of their appointments. Via email, SMS or a voice message, it also enables clinics to communicate special messages or instructions to patients. For the duration of the crisis, we are offering to new clients a free version of ChronoRemind.

Considering that timing is of the essence, ChronoRemind is also a quick and easy solution to implement and set-up in 3 quick steps and can be up and running in a few days. All clinics need to do is fill out our contract, provide minimal configuration information and let our team take care of the rest.



COVID-19 Triage form and phone consultation New features on **ChronoBooking**



COVID-19 Triage questionnaire

Presented at the start of the Online Appointment Booking solution, this triage questionnaire helps clinics direct their patients to the right resource based on the patient's symptoms, travel and medical history.

This self-assessment tool has been developed with the help of healthcare professionals and follows Public Health Guidelines. Since those guidelines are changing daily, we will be updating the self-assessment tool accordingly.



Phone consultation bookings

With the new reality of doctors continuing seeing their patients remotely, this new feature allows patients to directly book phone consultation appointments online via ChronoBooking.

This user-friendly tool enables the patient to indicate the reason for the appointment, pick one of the time slots made available for phone consultations and specify the number to be reached at.

We're all in this together!

Let us help you right now during this time of need.

Reach out to our team at sales@chronometriq.ca

or call us any time at  **1-888-420-8584** ext. 3.

*Eligibility and conditions

- The Free version of ChronoRemind is available to new Chronometriq customers using Accuro EMR
- The Free version of ChronoRemind will initially be available for 1 month, starting at go-live date. The usage period may be extended depending on the circumstances. At the end of the usage period, the client will have the option to either subscribe to Chronometriq's basic or premium plans, or to cancel the service.
- The offer is applicable on the license fees and the activation fees (a value of \$450)
- The Free version of ChronoRemind includes up to 2 automated reminders per appointment (an email and a phone message sent 5 days prior and an email and a SMS sent 2 days before the appointment), a message including information about the appointment and the clinic, with a special COVID-19 message and the possibility for the patient to confirm or cancel the appointment
- The full versions of the ChronoRemind and the ChronoSuite are available for an additional license fee.

