

Digital Diagnoses: Helping You Establish Your Everyday

Due to COVID-19, your clinic is seeing fewer patients and you've likely scaled back operations. As we all adapt to life in a socially distanced world, you are undoubtedly looking for new methods of reaching your patients and re-building your business. Cliniconex has the tools to help you and your staff reconnect with patients from a distance - whatever your current practice looks like.

There is enough uncertainty to deal with in these current times, knowing you're paying for exactly what you're using is one way to reduce that. Paying for services per transaction and not for a set price regardless of the volume is a method that grows with you and your clinic.

Our team has been meeting with providers and clinic staff to better understand what healthcare and patient engagement is looking like in their clinics. Here are some examples of Cliniconex can help you navigate the new path forward.

Keep in mind that our solution is extremely flexible! If you have a new workflow, odds are we can adapt our software to meet your clinic's needs.

Use Cases: Adapting Cliniconex to COVID-19

Remain In Your Vehicle Message

- Upon arriving at the clinic for your appointment, stay in your vehicle
- Send a text message or call a previously given number to check-in
- You will then be called or sent a text message when the physician is ready to see you and asked to come into the clinic
- Follow any COVID-19 specific protocols in place

Reminder for A Phone Appointment

- A reminder with date and time and a reminder not to come into the doctor's office
- The physician will contact you close to the scheduled time
- The physician may call from a blocked phone number
- Be ready to receive a phone call from your clinician 3-5 minutes before the appointment is scheduled to start
- Please be ready and in a private setting to speak openly

Reminder For A Virtual Appointment

- Receive an e-mail invitation with appointment details, video link and instructions
- Please join your virtual appointment 3-5 minutes before the scheduled start time
- Please note, you **MUST** have a unique email address, which cannot be a shared email address due to privacy concerns
- Please be ready and in a private setting to speak openly
- Confirm your appointment

Your Appointment is
Monday May 4th at 12:41pm

