

Mike Checkley and Brandon Thorpe Video Transcript

Dr. Thorpe: I had a patient who I contacted on Medeo, and as soon as I saw the patient, he is a young gentlemen, in his late thirties, who was a known alcoholic and had been doing phone calls with me and telling me he was doing perfectly fine and well. But I had some questions and I thought I would experiment and try Medeo.

So we hooked up and within seconds I told him you're jaundiced, you're yellow. And he tried to lie and hide it. He was like, no, it's the filter. And he's actually, he's actually an IT guy. And he was like, it's the filter on my cam, it's a bad cam. It's horrible and whatever. And I said, no, no, no, no, you're yellow.

There's a problem here. I'm worried. After 5-10 minutes, he admitted, yeah, he's been drinking again cause COVID got him all depressed and he fell off the wagon. And so he's been drinking and obviously his hepatitis is kicked back in. And so then I was able to just use the messenger feature in Accuro because it was linked to send him a requisition to go for blood work.

And because of my Medeo visit and sending in the rec for blood work. Within 24 hours, he was admitted to the hospital and acute care, was in ICU, was in 13 days and has come out. And I think his life was saved because I was able to see, this was during the, the acute phase of, of, COVID when we weren't letting patients into the office and had it not been for the video conferencing at that time with he might not be here today.

Mike Checkley: That's amazing. Well done really well done.

Dr. Thorpe: And that was just the visual. Your eyes are yellow. Something's wrong. So it made a huge difference.

Mike Checkley: Wow. That's an incredible story. I bet you he's grateful.

Dr. Thorpe: I get messages every day now just thanking me and apologies. You know, I'm sorry. I lied to you.

I'm sorry I lied you then. No, I understand. It's the disease, but yeah, no, he's a very grateful person at this point and I will honestly say, I'm not just trying to blow smoke up anyone here, but Medeo I think is what saved him here.

Mike Checkley: That's great. Well, you saved him. We're just trying to be the tool to let you do more of what you do.

Dr. Thorpe: That's great.