

ACCURO ENGAGE

A complete suite of patient engagement tools

Accuro Engage brings **Video Visits**, secure **Patient Messaging**, **Online Booking**, and **Appointment Notifications** together in one package that integrates directly into AccuroEMR. Stay connected to your patients while limiting non-essential contact, and meet the changing needs of healthcare with innovative solutions.

How does Accuro Engage benefit patients?

When a provider uses Accuro Engage, patients can experience a direct line of communication with them through a free patient app called Medeo Patient.



In the Medeo Patient app, patients can:

- Connect with their provider through virtual appointments when they're unable to make it to the clinic.
- View their clinic's booking calendar and request an appointment in their preferred time slot without needing to call the front desk.
- Exchange secure messages, see test results, and share files and photos with their provider when a quick check-in is all that's needed.
- Upload, save, and organize important health documents in their Medeo Patient account and create a digital health file they can access whenever and wherever they need it.
- Use My Care Circle to invite friends, family, or caregivers to participate in their health activities. Because having someone to help manage it all can make a world of a difference.

"I did a follow-up consult virtually. The patient said that coming to office would've meant getting a babysitter, driving 40 minutes roundtrip, and paying for parking to receive the same information. Bringing patients to the office is a disruption to their busy lives, so they appreciate when we respect their time and offer them secure, convenient delivery of care."

Dr. David Smith, General Surgeon

Productivity meets connectivity.

Accuro EMR offers a suite of clinic tools and patient management software that empowers you and engages your patients while helping increase overall productivity. With clinic tools that are both intuitive and individualized, your practice can spend more time on what's important: patient care.



SECURE PATIENT MESSAGING

A quick, secure way to exchange information with your patients.

Patient Messaging lets you send secure, text-style messages instead of calling. Do a quick check-in, ask about symptoms, or share test results and documents directly from the chart. Patients can also send photos to provide a clearer picture. All communications are saved in the patient's chart with read receipts, and when you close the message, patients can no longer reply.



ONLINE BOOKING

More convenient booking, less time on the phone.

Online Booking lets patients request an appointment time from their device, meaning less time on the phone. Clinics choose the time slots they want available for online booking, and staff confirm all appointments directly in the Accuro scheduler.

NEW! Patients can now see all their appointments in the Medeo Patient app, including in-clinic and video visits. When the provider activates online booking, patients can book appointments directly in Medeo Patient.



VIDEO VISITS

Deliver personal care with fewer limitations.

When in-clinic visits aren't necessary, see patients online to renew prescriptions, share test results, and conduct video follow-ups from anywhere with an internet connection. Video Visits launch right from Accuro and include file sharing and secure messaging capabilities, with all messages saved in the patient's chart.



APPOINTMENT NOTIFICATIONS

Don't let missed appointments hurt your bottom line.

Included with all features and bundles. Patients receive an automatic email reminder 24 hours before their in-person or video appointment time, reducing no-shows and eliminating holes in your schedule.



Patients love the Medeo Patient app

Your patients will love interacting with you through secure messaging, video visits and the convenience of online appointment booking with reminders.

New: My Care Circle



My Care Circle is a free Medeo Patient app feature that lets patients invite friends, family, or caregivers to participate in their health activities, to make tracking and sharing information a little easier.

Medeo

Medeohealth.com

